



COVID-19: INFORMATION FOR GUESTS

Our concern is to ensure the health and well-being of our guests, staff, neighbours and service providers. The measures we are taking, which are based on industry and Government advice, are explained in various documents available on our website: www.cossingtonpark.com

Our regular guests will note some temporary changes at Cossington Park as a result of these measures. These include:

- We now provide only one pillow instead of two for each bedspace.
- Some soft furnishing such as secondary cushions and bedcovers have been removed.
- Some toys and games have been removed.
- Some objects and ornaments have been removed.
- The quantity of kitchen equipment, crockery, glassware and cutlery has been reduced.
- The Coach House games room is closed.

If you require anything not provided, do please let us know.

What our guests can do to help

We ask for your help and support as follows:

- If you or any member of your party have any symptoms that might suggest Covid-19 before or during your stay, please call us. Current guidance is that such persons must self-isolate at home.
- Please respect arrival and departure times (usually 4.00 pm and 10.00 am respectively) so that our housekeeping team have enough time for essential additional procedures.
- Follow Government guidelines on social distancing and other measures to ensure the health of yourself and others.
- Please avoid contact with unessential objects, such as books and ornaments. Please leave anything that you do touch on the kitchen table before departure.
- Do not use disinfectant sprays anywhere other than on hands or hard kitchen and bathroom surfaces as these can damage materials such as leather, fabrics and books.
- Place dirty dishes in the dishwashers.
- Remove used sheets and pillowcases and place these in the bags provided.
- Seal rubbish in appropriate bags and containers and place these in the outside bins.

We thank you for your cooperation and understanding.

If you have any questions, requests or concerns, please call:

Guest Welcome

0800 043 3468

Our house, your home...