



CLEANING PROTOCOLS IN THE TIME OF COVID-19

These cleaning protocols are based on guidelines prepared for self-catering properties by the Professional Association of Self-Caterers UK (www.paskuk.co.uk) and others and reviewed by government departments.

Background to COVID-19

This disease is caused by a virus which is primarily passed via respiratory secretions and can successfully survive for up to 7 days on certain surfaces, but much less on most. It can be transferred via hands from one surface to another, by touching a surface which has traces of COVID-19 on it and then touching your face or eyes. Soap and hand sanitiser are effective at inhibiting the virus.

Based on evidence published in The Lancet and The New England Journal of Medicine, it is thought that the virus can remain on some common household surfaces for a maximum of: 3 hours in the air; 3 hours on paper and tissue; 2 days on wood, cloth and cardboard; 4 days on glass; and 7 days on plastic and stainless steel.

Measures taken

All Cossington Park housekeeping staff have received specialist training. They are provided with protective gloves and tabards, and facemasks are provided for those who wish to use them. Gloves are changed as appropriate in between the cleaning of different properties and/or tasks.

Cossington Park prides itself on very high standards of cleaning. These standards are being maintained and supplemented by sanitisation as required.

Surfaces which are touched frequently, such as light switches, door handles, kitchen and bathroom surfaces, are regularly disinfected.

All windows are opened during cleaning and disinfecting.

Supplies of crockery, glassware, cutlery and other equipment has been reduced to the minimum. All items are washed in the dishwashers or by hand in between lets.

Staff complete a cleaning check-list prior to every let.

Hand sanitisers are provided for guests and facemasks are available on request.

How guests can help

Guests have been asked to assist us as follows:

- To remove used bedsheets and pillow-cases and put these in the laundry bags provided.
- To seal rubbish in appropriate bags or containers and place outside in the appropriate bins.
- To place used dishes and kitchen equipment in dishwashers.
- To avoid touching surfaces and objects unnecessarily, such as books, pictures and ornaments.
- To place objects that have been touched on the kitchen tables for the attention of our staff.

Your help in these unusual times is appreciated
Please call Guest Welcome as required: 0800 043 3464

Our house, your home